



**IMPORTANT**

In order for the warranty conditions set forth in this certificate to be valid, it is essential to present the sales invoice to the customer, and to comply with all the recommendations expressed in the product User Manual, which is recommended to be read. For information, contact your dealer.

Solux guarantees the category of products listed below against defects in material and workmanship, under normal conditions of use and maintenance, for the period:

Product category	Warranty period
Barcode reader	24 months
Thermal receipt printer	24 months
Thermal label printer	24 months
All-in-One Windows Terminal	36 months
All-in-One Android Terminal	36 months
Mini Android terminal	24 months
Android portable PDA	24 months
Customer display	12 months
Cash drawer	12 months

Solux will repair the product at no cost to the end customer, provided that it is delivered to one of Solux's authorized resellers, with the transportation costs being the responsibility of the end customer, in accordance with the terms of this warranty, accompanied by the respective purchase invoice. The repair, at Solux's discretion, may include the replacement of parts or boards with new or reconditioned equivalent ones. The returned product and parts will be guaranteed for the remainder of the original period. All replaced parts are the property of Solux. If the end customer wishes the service to be performed at his company, he must contact the reseller and ask about the cost of the visit. The evaluation and repair of the Solux product can only be performed by an authorized Solux reseller. All contacts with resellers must be made by the end customer and no reseller is authorized to perform these actions on his behalf. All possible damages or delays resulting from failure to follow these recommendations are outside the responsibility of Solux. This WARRANTY CERTIFICATE does not cover:

- a) Defects or damages caused by improper use of the product by the end customer, such as plastic surfaces and other parts exposed to the outside that are scratched, cracked or broken, cleaning and applications that do not comply with the instructions in the product User Manual, as well as spills of food and liquids of any kind.
- b) Defects or damages resulting from tests, installations, alterations, adjustments and repairs of any kind to the product, as well as repairs carried out by a company not authorized by Solux.
- c) Installation of the product in precarious, inadequate and/or different electrical installations than those recommended in the product User Manual.
- d) Defects and damages caused by accidents and natural agents such as falls, fires, lightning, floods, landslides, chemical products, earthquakes, explosions, salt spray and electrical discharges.
- e) Breakage or damage not detected at the time of purchase of the product (cabinet, base, screen, etc.).
- f) Serial number of the equipment and product label erased, removed, altered or illegible.
- g) Image burn-in.
- h) Defects and damage caused by image retention. Image retention is when the same image is displayed for a long time, causing a slight difference in the electrical charge that builds up between two liquid crystal electrodes. Therefore, the previous image is retained when a new video image is displayed in a few pixels. All products that display images, including screens and/or displays, are subject to image retention and do not constitute a product defect.
- i) Defects and damage caused by the use of software and/or hardware not compatible with the product specifications.
- j) Pixel defects in monitors and/or displays covered by ISO 13406-2.
- k) Deleted or modified purchase invoice.

Model:	Serial number:	
	Date of purchase: ____/____/____	Purchase Invoice Number: